# Direct Payments The Flintshire Journey

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## A few key objectives...

- Improved opportunities for citizen to have choice & control & to take personal responsibility.
- Improved alignment between social work practice & direct payments
- A new confidence in Direct payments
- To realise the potential opportunities and benefits provided via direct payments
- A high quality Personal Assistant workforce
- Co-production and partnership working



## What we have done so far...

- Developed an In-House Support Service
- Aligned systems with practice
- Improved accessibility, information and understanding
- Focus on bespoke, outcomes focussed solutions
- Developed supporting resources
- Invested in the PA workforce locally
- Adopted an evidence based approach



# Reporting...

Direct payments as a percentage of Home Based Services (All ages) 39% % of "home-based" services delivered via a direct payment 66.0% 98.4% 9.2% Disabilities Older People Mental Health Vulnerable Adults Children Services 94.7% 61.5%





### **Direct Payments**

Welcome to Flintshire County Council's Direct Payments Home Page



#### What are Direct Payments?

Giving you greater choice and independence over the support you need

More Information



#### Personal Assistants

Information on what being a PA entails. A Personal Assistant can be employed using Direct Payment funds to help support and enable citizens.

More Information



#### **Employing PAs**

Useful information on employing PAs with your Direct Payment in Flintshire

More Information



#### Personal Assistant Portal

PA register, PA search, online learning, training opportunities, useful information and more

#### More Information



News and Updates

More Information



Contacts and Useful links

More Information



Direct Payment Home Page



## Dori's Allotment...

gan y dywedodd rhywun yn y Gwasanaethau Cymdeithasol y gellir defnyddio taliadau uniongyrchol ar gyfer lles,



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Welsh/Cymraeg



### English/Saesneg

