Agenda

09.00   Registration, refreshments and networking

09.30   Keynote Speech
Alan Morris –Sector Lead for Local Government and Criminal Justice, Wales Audit
Office

09.40   Showcase plenary sessions:

Major Projects Authority: Who they are and what they do
Major Projects Authority, Tony Whitehead
For a long time now, successive governments have grappled with delivering billions
of pounds worth of projects and programmes. Results have varied (think Olympic
Park, but also think Scottish Parliament building, or any number of IT-related
programmes). Recognising this problem, the Major Projects Authority (MPA) was
launched in 2011 with a strong and direct mandate from the Prime Minister to
improve independent project oversight, ensure that civil servants have the right
project leadership skills to successfully deliver and, importantly, provide the public
with the confidence that money is being spent wisely. The MPA's Tony Whitehead
will explain all.

It's all about people…: project challenges and some personal reflections
Welsh Government, Richard Wilson
What makes a project succeed? In this plenary session Richard will examine what
makes a good leader right from the beginning of a project. He will examine key
elements of a successful project, including organisational culture and staff
engagement.

10.20 A choice of attending two of the following workshops:

Servant Leadership and agile project and programme management
AdaptAgility, James Scrimshire
At the Good Practice Exchange we're all about sharing approaches from a variety of
sectors so that you can identify what works for you. In this workshop you will hear
from James Scrimshire about servant leadership and how it's applied in the IT agile
leadership community, and how it can the benefit your team and the people that you
work with.

Behaviours that lead to off-track projects becoming disasters
Major Projects Authority, Tony Whitehead
How does an off-track project turn into a full scale disaster? In this workshop Tony
will share his knowledge from twenty five years of project delivery to enable
attendees to identify behaviours that result in projects going bad. Tony will share
examples of where disasters could have been avoided.

Projects fit for purpose: delivering more with less in the public sector
Project Management Institute, Stephen Edwards
London Economics was commissioned by the Project Management Institute to
identify success factors in public sector project and programme management in the
United Kingdom. In this workshop attendees will hear about the Project Management
Institute's report on what works in project management.

Focus on flow

Cwm Taf University Health Board, Kath McGrath
This workshop shows through building close relationships with Local Authorities and the Ambulance Trust, as well as staff across the health board, complex service issues can be overcome ensure patients receive timely and appropriate care.

11.20 **A second chance to attend one of the above workshops**

12.20 **Showcase plenary session**

Being Human
Government of Nova Scotia, Ray MacNeil
The focus of this session is on the human aspects of project and programme management – the behaviours, leadership and relationships that are developed. Here attendees will learn about the work being done in Nova Scotia on complexity and how this has touched project and programme management. Attendees will develop an awareness of ordered and un-ordered systems, and how this might influence how projects and programmes are delivered in Wales.

12.40 **Delegates 'Call to Action' – plenary session**

13.00 **Buffet and Networking**